

## Stay healthy. Bank from the comfort of your home.

## Our digital and online services allow you to manage many of your financial needs from your home!

We, at Iroquois Farmers State Bank, take the health of our employees and customers very seriously. Beginning Thursday, March 19<sup>th</sup>, in an effort to follow the suggested protocol for social distancing as much as possible, we have decided to temporarily suspend lobby access at our branch locations. We will be redirecting our customers to use our drive-up or walk-up facilities, ATMs and night deposits.

We understand that access to your money and assets are paramount. While the branches themselves may be closed, drive thru and walk-up services will be open. We plan to resume in-branch service when we feel it will be safe for everyone.

Drive-up and walk-up hours will remain the same, and lobby access will be available by appointment only for loan and customer service needs as well as accessing safe deposit boxes. Please contact us if you need any assistance or would like to make an appointment.

Also available to you is 24/7 access to our Mobile and Online Banking Services (where you can check balances, transfer funds, deposit checks remotely and more). Debit cards will function normally for your convenience. Please visit our website at iroqbank.com for additional information.

This does not mean we're shutting down or pausing the services we provide you. We can provide the majority of banking services through the drive up or walk-up. We will also continue to conduct business by phone and we will utilize a variety of technology resources, including having some employees working from home, in order to meet your banking needs. We realize this decision may impact how you are used to working with us, but rest assured that we are committed to the well-being of our customers and our staff.

Please be assured this is a precautionary measure – made with an abundance of caution – as we do our part to slow the spread of COVID-19. We have a solid business continuity plan and will work with our customers during this unprecedented time. You will continue to have full access to all banking services in a modified format. We appreciate your cooperation in the interest of public health and wellness.